

## 1. Introduction

Welcome to **Roots 4 Business Limited** By purchasing and using our educational toolbox talks, you agree to comply with the following terms and conditions. Please read them carefully before making a purchase.

## 2. Copyright & Intellectual Property Rights

All educational materials, including toolbox talks, digital downloads, and supplementary content, are **copyrighted** and the exclusive property of **Roots 4 Business Limited**.

- Purchasing a toolbox talk **grants you a limited, non-exclusive, non-transferable license** to use the material for internal training purposes only.
- You **may not** reproduce, distribute, modify, or resell any part of the content without prior written consent from **Roots 4 Business Limited**,
- Unauthorised use or reproduction of our materials may result in **legal action**.

## 3. Purchasing Terms & Conditions

By purchasing from our website, you agree that:

- ✔ All payments must be completed before access to the digital content is granted.
- ✔ Toolbox talks are provided in a digital format (e.g., PDF, PowerPoint, or Word) and are available for immediate download unless otherwise stated.
- ✔ It is the buyer's responsibility to ensure they have the necessary software or hardware to access the materials.

## 4. Refund & Cancellation Policy

Due to the **digital nature** of our products:

- 🚫 **No refunds or exchanges** are offered once the content has been downloaded.
- ✔ If you experience technical issues preventing access to the purchased materials, please contact our support team at [info@roots4business.com](mailto:info@roots4business.com) – **SUBJECT TBT SUPPORT** and we will assist you in resolving the problem.
- ✔ Refunds may be issued in exceptional cases at our sole discretion if the product has **not been downloaded** or accessed.

## 5. Disclaimer & Limitation of Liability

- Our toolbox talks are designed for **educational and awareness purposes only** and **do not replace professional health and safety training**.
- While we strive to provide accurate and up-to-date information, **Roots 4 Business Limited is not responsible for any incidents, damages, or legal consequences** resulting from the use or misinterpretation of our materials.
- Users are responsible for ensuring that toolbox talks are **implemented correctly and in compliance with local health and safety regulations**.

## 6. Data Protection & Privacy Compliance (GDPR & UK Data Protection Act)


- Any personal data collected during the purchasing process is processed in accordance with **GDPR (General Data Protection Regulation) and the UK Data Protection Act.**
- We only collect necessary data (e.g., name, email, payment details) to process transactions and deliver products.
- We **do not** share or sell customer data to third parties.
- Customers can request access, correction, or deletion of their personal data by contacting **info@roots4business.com**


## **7. Governing Law & Dispute Resolution**

These terms and conditions are governed by the laws of United Kingdom. Any disputes arising from the purchase or use of our materials shall be resolved through arbitration before legal proceedings are initiated.

## **8. Contact Information**

For any questions or concerns regarding these terms, please contact us at:

 **Email:** [info@roots4business.com](mailto:info@roots4business.com)

 **Phone:** 07897 441 774

 **Company Address:** 20 Wenlock Road London N1 7GU